Mark Brathwaite

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Full-Stack Web Developer

Summary of Qualifications

- Innovative, analytical and driven Web Developer with 2.5 years of experience with full-stack Web Design and Development; highly organised and technically proficient
- Front End: web page layout/user interface design; Form applications using C# and .NET, as well as PHP & JavaScript designed interfaces
- Back End: API endpoints designed with PHP & Golang, databases built in Ruby / Node.js & responsive websites specialising in HTML5, CSS3, Bootstrap 5, JavaScript and React
- Technical Competencies: Microsoft Azure AZ-900 Cloud Certification, responsive web design, RESTful routes, API integrations, datafile import & export, script debugging & webform updates / validation, frontend & backend debugging
- Additional Stack & Databases: Express.js, C, C++, C#, Java, PHP, MongoDB, MySQL, NoSQL
- Bilingual: Fluent in English and French
- Works well in process-oriented environments, impeccable work ethic, and produces high-quality output

Employment History

Canada Revenue Agency   **Mar 2021– Oct 2023**
Web Developer

- Proficient at building back-end and responsive websites; 800+ tickets completed in HTML5, CSS3, Bootstrap5 & JS for government clients (various divisions)
- Efficiently completed updates to Infozone Intranet & canada.ca utilising Bootstrap 5 & CSS Flexbox
- Managed full-scale projects with an emphasis on process improvement, provided client references to IT documentation where required, resolved technical incidents & related requests
- Successfully fulfilled client requests through PubHub ticketing system, including revisions according to client feedback regarding forms, custom built pages, JSON information & news updates, calendar creation & project management (designs based on client mockups)
- Posted & resolved tickets within established timeframes and debugged / troubleshooted issues with web forms and dynamic pages

Tech StartUp Experience

Collab Universe   **Feb 2023 - Present**
Web Dev, Founder
- Leads DeFi dev team (India / Dubai region) and mobile app development team (Eastern Europe iOS / Android development)
- Head of business development operations, user onboarding and funding (securing business financing and leading a $250K USD pre-seed fundraise)
- Responsible for ideation, growth, test, build and launch phases & tracking of debugging along with codebase evolution and innovation (using React Native, TypeScript, Flutter, Node.js, MongoDB & Digital Ocean)

Employment History

Canada Revenue Agency   **Dec 2017 – Mar 2021**
Compliance Officer
- Analysed taxpayer files for tax-potential for T1 personal income tax and corporate returns
- Prepared notices of assessments using calculations which draw from factual income information
- Negotiated deadlines with taxpayers with regard to filing & advises of associated interest & penalties

Canada Revenue Agency   **Jan 2015 – Dec 2017**
Taxpayer Services Agent
- Determined eligibility for deductions through in-depth research and advised on various ways to claim these credits (i.e. filing or adjustment requests)
- Researched information management databases to answer client information through analysis of confidential information
- Provided exemplary customer support, addressed discrepancies with respect to tax filing

Kanetix, Rate Supermarket, Wal-Mart Compare & Insurance Hotline **Nov 2010 – Jan 2015**
Brand Ambassador
- Processed customer applications and created insurance quotes for a variety of products including commercial, auto, life, health and travel
- Trained new employees to properly deal with customers and utilise computer systems
- Resolved outstanding errors & related issues with initial quote submissions prior to transfer to insurance partners

Content & Marketing Experience

MCB Music   **Dec 2013 – Present**
Producer, Artist, Musician, Founder
- Orchestrating management of social media marketing content across multiple platforms (60K+ audience), signed publishing deal with Sony ATV & BeatStars
- Production, mixing and mastering of albums, singles & related artists (credits include MGK, French Montana, Wizkid & more) Secured live performance opportunities (incl. Canadian Music Week, MGK, Indie Week, the TD Jazz Fest & more)

EDUCATION & TRAINING

- Advanced experience with government Intranet applications & tax information systems (2015-2023)
- Responsive Web Design - FreeCodeCamp Certificate (2023)
- JavaScript Algorithms & Data Structures - FreeCodeCamp Certificate (2023)
- The Web Developer Bootcamp - Udemy - Colt Steele (2022)
- Microsoft Azure AZ-900 Cloud Certification (2021)
- Sololearn JavaScript, Swift 4, PHP, Ruby, C#, JQuery & Java Tutorials (2018)
- Bilingual (passed Second Language Evaluation & Alliance Française tests) (2017)
- Bachelor's Degree, Honours - English and Drama, University of Toronto (2009)
- Royal Conservatory of Music Certification (Piano, Theory, Performance, History) (2005)